



TECHNICAL CONSULTANT

JOB SPECIFICATION

Position Title:	Technical Consultant
Department:	Consulting Team
Manager's Title:	Consulting Director
Salary Range:	Market Rate
Position Type:	Permanent



JOB DESCRIPTION

Helm360 is looking for a highly motivated and organized Technical Consultant to join a dynamic and growing team. This position is internally focused, allocate to direct customer engagements. The Technical Consultant will be responsible for providing technical consulting services to Helm360's customer base. This may take the form of software installations, integrations, upgrades, technical health checks or data conversion.

- Use agile development methodologies for all development work streams
- Modify legal billing applications using .net
- Integrate legal applications with webservice calls, SFTP, Biztalk, and Intapp.
- Conduct and document Performance Reviews on Microsoft Servers
- Evaluate and implement application customizations – forms, fields, reports
- Implement Helm360's BI solution at customer sites
- Transforming database data, ETL, BI, moving and consolidating data
- Importing and incorporating data from dissimilar sources into databases
- Creating/ building/ modifying Data Warehouses
- Writing and reviewing technical requirement documents for new features and functionality
- Assisting the QA team to ensure thorough test plans are executed on all products, particularly from a performance perspective
- Writing TSQL/SSIS packages as needed to interrogate/transform data
- Provide technical consulting services to external customers (e.g. backup advice, performance tuning etc.)
- Occasional travel may be needed for customer engagements or for internal meetings/training

KNOWLEDGE, EXPERIENCE AND SKILLS

- Have excellent communication skills with strong, positive interpersonal talents
- Thomson Reuters Elite's Enterprise, Prolaw or 3E products and development tools highly desired
- Strong TSQL & SSIS skills is required
- Experience with any BI solution that includes creating reports and dashboards is preferred
- Experience with Integrations, Intapp and Biztalk high desired
- Good understanding of Microsoft Team Foundation Server and Gitea/Github
- Good understanding of agile development methodologies
- Good understanding of the 3E and Enterprise table structures highly desired
- Good understanding of legal practice management systems
- Knowledge of QA/ User Acceptance Testing / data validation methodologies
- Knowledge of server performance evaluation and corrective action
- Knowledge of application customizations and workflow desired
- "Can-do" attitude and pro-active.
- Excellent organizational and prioritization skills
- Prior experience of working in a consulting company is highly preferred
- Must be able to work independently as well as a part of a team
- Strong Analytical abilities highly desired

ABOUT HELM360



Helm360 is a division of California Creative Solutions, Inc. Established as a global technology company in 1997, Helm360 has gained extensive expertise in business intelligence and analytics. With multiple locations and 350+ employees, Helm360 offers solutions and services that address business needs for Microsoft SharePoint, Business Intelligence (BI), Compliance, Analytics, Predictive Analytics, Data Mining and Analysis, Dashboards and Reporting, Mobile Applications, and System-to-System Integrations. After many years of legal technical support, Helm360 created 'Terminus,' a line of reporting and business intelligence solutions tailored for law firms. Visit www.helm360.com.